

FYE 2010 Performance Measures

Agency Summary

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	2009 Actual	2010 Actual
ACCESS														
Materials Loaned	168,454	322,137	283,042	572,800	826,728	217,607	618,746	329,611	207,048	207,714	114,524	123,312	1,803,990	3,991,723
Materials Retrieved	7,516	7,178	7,566	7,751	5,973	5,776	6,088	6,216	7,294	6,744	5,529	6,221	81,429	79,852
Questions Answered	14,834	16,176	15,939	16,121	14,513	15,400	16,068	17,624	16,936	15,974	16,163	14,452	184,151	190,200
Consultations	1,757	2,255	2,042	1,721	1,655	1,509	1,754	1,696	1,863	1,507	1,713	1,135	21,212	20,607
Other Contacts/In-State	589,522	14,909	57,379	18,879	18,929	467,873	470,195	33,187	21,347	16,412	1,697,303	553,657	4,136,699	3,959,592
Other Contacts/Out-of State	3,678	3,703	5,362	5,138	3,953	3,607	3,236	2,930	3,456	2,897	3,204	1,365	49,670	42,529
Online Database Searches	111,000	207,741	354,369	380,360	597,322	234,781	506,241	532,026	694,501	813,296	353,476	116,965	3,323,849	4,902,078
Patrons Registered	237	186	192	187	205	194	262	366	261	227	249	225	2,515	2,791
Programs/Activities	10	22	47	58	64	86	63	74	103	89	148	16	2,866	780
Program Attendees	326	578	2,553	3,038	2,127	2,157	1,684	3,861	3,905	4,615	88,900	1,070	433,362	114,794
Tours	64	46	55	125	172	218	206	212	268	209	174	65	1,755	1,814
Tour Participants/Visitation	2,760	2,506	2,660	4,578	3,270	4,227	5,075	6,149	7,135	6,698	4,480	3,457	53,408	52,995
Facility Use	15	9	16	33	19	26	29	37	23	37	22	28	355	294
Facility Use Participants	314	181	455	919	600	810	1,574	1,229	793	1,813	768	778	12,461	10,234
Web Site Requests	5,095,581	4,333,175	3,769,495	2,299,313	2,123,756	1,715,358	1,984,920	728,585	465,924	641,392	564,688	449,719	49,148,528	24,151,906
SIRSI Usage	9,477	7,074	8,952	11,466	137,417	9,793	118,810	11,202	13,742	12,801	14,605	10,946	742,053	366,285
E-mailed Delivered	0	0	0	0	0	0	0	0	0	0	0	0	47,156,050	49,343,927
Newsline Calls	4,797	5,409	5,741	5,370	5,620	5,336	5,761	6,463	7,382	6,785	6,476	6,277	35,934	71,417
Total	6,010,342	4,923,285	4,515,865	3,327,857	3,742,323	2,684,758	3,720,692	1,681,468	1,451,981	1,739,210	2,872,422	50,633,615	107,190,287	87,303,818
PRESERVATION														
Materials Acquired/Received	9,739	8,641	6,185	10,407	9,202	14,271	13,140	12,268	15,373	23,170	14,793	12,100	106,200	149,287
Materials Withdrawn/Removed	16,522	4,612	47,922	7,777	3,832	3,780	5,843	8,680	9,488	6,432	3,828	4,418	76,640	123,134
Materials Preserved/Treated	97,763	284,569	149,197	153,035	77,987	119,557	72,213	45,562	34,171	66,753	67,686	58,581	1,567,387	1,227,074
Materials Digitized	214	268	275	214	224	292	372	5,055	400	58,149	8,274	1,871	467,563	75,608
Materials Cataloged/Described	5,994	6,190	6,700	9,923	8,654	11,255	8,653	8,165	7,728	16,146	10,233	10,895	102,023	110,536
Reproductions	7,985,624	5,000,939	8,944,746	4,801,851	4,535,213	3,789,536	3,186,198	2,781,429	3,643,800	3,639,690	4,660,747	2,989,900	58,603,211	55,959,673
Total	8,115,856	5,305,219	9,155,025	4,983,207	4,635,112	3,938,691	3,286,419	2,861,159	3,710,960	3,810,340	4,765,561	3,077,765	60,923,024	57,645,312
COLLABORATION														
Institutions	116	67	332	160	105	55	127	172	239	272	379	279	8,296	2,303
Programs / Activities	76	104	2,224	94	105	104	88	82	91	101	119	103	1,226	3,291
Program Attendees	614	794	250,829	676	859	630	813	3,371	913	754	1,005	503	66,444	261,761
Board and Commission Attendees	54	0	50	22	10	23	12	23	4	28	0	0	230	226
Volunteer Hours	1,986	1,534	2,145	2,324	2,043	2,281	2,251	2,963	2,764	2,392	1,959	1,977	25,097	26,618
Total	2,846	2,499	255,580	3,276	3,122	3,093	3,291	6,611	4,011	3,547	3,462	2,862	101,293	294,199
LEGISLATIVE SERVICE														
Materials Loaned	24	7	10	7	12	1	21	22	7	9	13	19	268	152
Legislative Contacts	115	165	225	366	1,491	807	1,254	1,328	1,441	1,286	1,050	796	12,073	10,324
Questions Answered	19	14	15	8	13	15	31	33	20	26	19	60	537	273
Tour Attendees	43	2	0	100	250	361	775	447	544	189	372	62	5,186	3,145
Equipment Loans	0	0	0	1	0	0	0	0	0	0	0	0	11	1
Facility Use	0	2	1	82	0	0	5	5	3	3	2	3	19	106
Facility Use Participants	0	4	2	1	0	0	93	251	44	111	48	189	478	743
In-Service Training Sessions	2	0	0	0	0	4	14	2	3	0	1	0	18	26
In-Service Training Attendees	55	0	0	0	0	4	111	41	83	0	2	0	168	296
Boxed Records in Storage (avg)	1,569	1,575	1,963	1,676	1,034	2,651	2,295	2,735	1,679	2,306	3,016	2,816	1,786	2,110
Library Board Attendees	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Total	1,827	1,769	2,216	2,241	2,800	3,843	4,599	4,864	3,824	3,930	4,523	3,945	20,544	17,176
GRAND TOTAL	14,130,871	10,232,772	13,928,686	8,316,581	8,383,357	6,630,385	7,015,001	4,554,101	5,170,776	5,557,027	7,645,968	53,718,187	168,235,147	145,260,504