

FYE 2010 Performance Measures

Museum

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	2009 Actual	2010 Actual
<b>ACCESS</b>														
Materials Loaned	0	4	1	0	0	0	0	0	0	0	0	0	101	5
Materials Retrieved	0	0	0	0	0	0	0	0	0	0	0	0	143	0
Questions Answered	204	189	203	330	325	518	424	538	645	545	476	505	5,985	4,902
Consultations	0	0	0	0	3	0	0	1	0	1	2	1	9	8
Other Contacts/In-State	500,368	2,917	33,646	1,828	2,197	452,530	452,607	3,810	3,810	198	4,037	544,270	2,617,407	2,002,218
Other Contacts/Out-of-State	0	0	0	0	2	0	0	0	0	0	0	1	119	3
On-Line Database Searches														
Patrons Registered														
Programs/Activities	0	0	3	22	22	30	11	28	47	36	33	0	188	232
Program Attendees	0	0	720	673	829	1,362	356	1,623	2,016	2,393	2,023	0	238,495	11,995
Tours	59	32	44	72	152	145	190	198	248	176	153	54	1,337	1,523
Tour Participants/Visitation	2,101	1,641	1,795	3,377	2,588	3,318	4,226	5,406	6,233	5,827	3,820	2,454	43,826	42,786
Facility Use	3	1	2	3	2	2	7	10	12	6	2	0	65	50
Facility Use Participants	120	21	98	210	105	70	698	454	715	265	52	0	3,709	2,808
Web Site Requests														
SIRSI Usage														
E-mailed Delivered														
Newsline Calls														
<b>Total</b>	<b>502,855</b>	<b>4,805</b>	<b>36,512</b>	<b>6,515</b>	<b>6,225</b>	<b>457,975</b>	<b>458,519</b>	<b>12,068</b>	<b>13,726</b>	<b>9,447</b>	<b>10,598</b>	<b>547,285</b>	<b>2,911,384</b>	<b>2,066,530</b>
<b>PRESERVATION</b>														
Materials Acquired	0	0	0	0	0	0	0	1	1	0	0	64	19	66
Materials Withdrawn/Removed	0	0	0	0	0	0	0	0	0	0	0	0	1	0
Materials Preserved/Treated	0	0	0	0	0	0	0	0	0	0	0	0	3,016	0
Materials Digitized														
Materials Cataloged/Described	0	0	0	0	0	0	0	0	0	0	0	0	262	0
Reproductions														
<b>Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>64</b>	<b>3,298</b>	<b>0</b>
<b>COLLABORATION</b>														
Institutions	0	0	0	0	0	0	0	1	0	2	0	0	94	3
Programs / Activities	0	0	0	0	0	0	0	1	0	3	0	0	35	4
Program Attendees	0	0	0	0	0	0	0	2,097	0	9	0	0	307	2,106
Boards and Commissions														
Volunteer Hours	235	200	244	263	261	321	262	899	287	338	235	311	2,877	3,855
<b>Total</b>	<b>235</b>	<b>200</b>	<b>244</b>	<b>263</b>	<b>261</b>	<b>321</b>	<b>262</b>	<b>2,998</b>	<b>287</b>	<b>352</b>	<b>235</b>	<b>311</b>	<b>3,313</b>	<b>5,968</b>
<b>LEGISLATIVE SERVICE</b>														
Materials Loaned	0	0	0	0	0	0	0	0	0	0	0	0	20	0
Legislative Contacts	6	18	25	263	1,352	704	794	950	1,052	932	848	572	8,328	7,516
Questions Answered	0	0	0	0	0	2	5	4	3	5	1	2	273	22
Tour Attendees	43	0	0	80	232	360	775	447	544	173	372	62	5,184	3,088
Equipment Loans	0	0	0	1	0	0	0	0	0	0	0	0	0	1
Facilities Use Permits	0	2	1	82	0	0	5	5	3	3	2	3	8	106
Facilities Use Attendees	0	4	2	1	0	0	93	251	44	111	48	189	247	743
In-Service Training Sessions	0	0	0	0	0	0	0	0	0	0	0	0	0	0
In-Service Training Attendees	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Boxed Records in Storage (avg)														
Library Board Attendees														
<b>Total</b>	<b>49</b>	<b>24</b>	<b>28</b>	<b>427</b>	<b>1,584</b>	<b>1,066</b>	<b>1,672</b>	<b>1,657</b>	<b>1,646</b>	<b>1,224</b>	<b>1,271</b>	<b>828</b>	<b>14,060</b>	<b>11,476</b>
<b>GRAND TOTAL</b>	<b>503,139</b>	<b>5,029</b>	<b>36,784</b>	<b>7,205</b>	<b>8,070</b>	<b>459,362</b>	<b>460,453</b>	<b>16,724</b>	<b>15,650</b>	<b>11,023</b>	<b>12,104</b>	<b>548,488</b>	<b>2,932,055</b>	<b>2,083,974</b>
Customer Satisfaction													7.5	