

DIRECTOR'S REPORT 2005

In 2005, the Arizona State Library and Archives achieved national and international acclaim for a wide variety of best practice/model programs. Perhaps the Arizona Model for the location, acquisition, organization and access to state government web-based information received the widest recognition. The Arizona Model is the basis for a \$6 million Library of Congress National Digitization Information Infrastructure Preservation Project grant to OCLC, a major library utility and the University of Illinois Champagne-Urbana, involving five state libraries (see page 16 for details). At personal expense, I presented an exceptionally well received paper on the Arizona Model for the International Federation of Library Associations (IFLA) meeting in Oslo, Norway in August. The paper was selected by the international Government Libraries Section as their recommendation for inclusion in the prestigious IFLA proceedings. The paper is included in the appendix. The Congressional Research Service of the Library of Congress was so impressed by the Arizona Model, that we were requested to present a seminar to their staff.

The Library Development Division also received national recognition by the Institute for Museum and Library Services and the Americans for Libraries Council for their work in two major library service areas: Emerging Literacy – Building a Nation of Readers, and Lifelong Learning with special services for active post career adults (see pages 20 - 21).

At the time of the tragic Hurricane Katrina, two of Library and Archives management team held national office. I was President of the Chief Officers of State Library Agencies and Richard Pearce-Moses was President of the Society of American Archivists. We became closely involved in the coordination of library, archives and records information, assessment and assistance during that time of national crisis. Richard Pearce-Moses helped lead the first official on site assessment of hurricane damage in the stricken area. A summary of Arizona's involvement is included in the Appendix.

Library and Archives has been recognized by the National Archivist, Dr. Allen Weinstein and asked to be a lead agency in his efforts to design curriculum for the new technologically infused archival skills needed in the 21st Century. We are also pivotal to his work to develop a national collaboration between and among national archive, library and records associations.

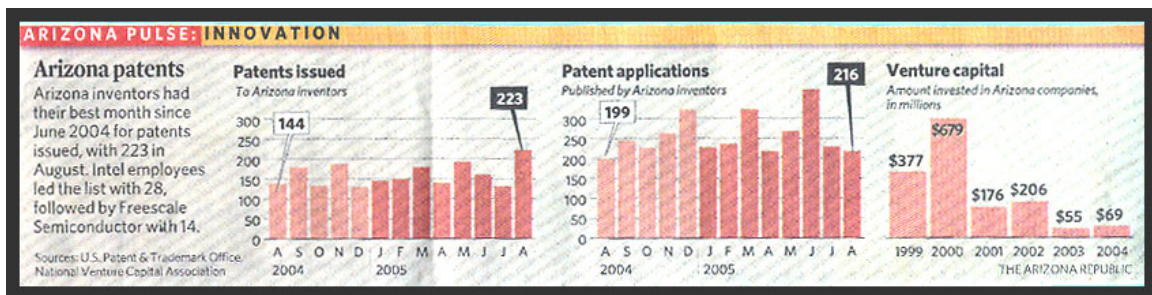
Library and Archives Braille and Talking Book (BTBL) Library Friends group has hosted several successful fund raising events and is well on the way to meeting its financial goals. The Friends group plans to support the digital recordings of talking books at BTBL. Currently, BTBL struggles with an outdated and venerable analog recording system. A record number of volunteers record Arizona specific materials for our patrons who are unable to read traditional print materials.

Additional exciting works are in progress. The Arizona Historical Advisory Commission has met five times since the Statehood Day signing of SB 1065, Chapter One, Laws 2005 confirming its Centennial planning responsibility (see pages 86 - 123). Two Library and Archives Divisions received grants for Centennial related projects. The State Capitol Museum received \$32,283 to conduct a feasibility study of proposed revitalization of the Constitutional Convention exhibit, restored House Chamber. Dr. Tom Frye, Curator Emeritus of the Oakland Museum of California, has been assisting the Museum Division in this effort (see page124).

The Research and Law Library received \$30,000 to purchase a statewide capacity for managing online historical content. The product, Contentdm and our application named the Arizona Memory Project, is designed and technically supported by OCLC, a major international library utility. This product will enable Library and Archives to help local museums, libraries and other cultural institutions with limited or no technical staff to make their local history materials, including photographs and video, available to all researchers via the web (see page 19).

Also, through Library and Archives federal funding, Library and Archives has provided an online portal called WebJunction to all Arizona institutions and citizens. The WebJunction material may be found in the side pocket.

Unfortunately, Library and Archives was unable to staff a U.S. Patent Depository function following ASU's relinquishing of that responsibility. Arizona is the only state in the nation without an official patent library service.



**Status Report of the Library Board's Motions
August, 2004 and February, 2005**

RULEMAKING

1. Board requests the Secretary of State to remove outdated and inaccurate Library and Archives information from the Arizona Administrative Code. (Arizona Attorney General, Opinion No. 190-005, 9 January 1990.)

2. Board, acknowledging the specific statutory rulemaking authority of their legislative agency Library and Archives, requests the Secretary of State to print Library and Archives Board-approved rules in the Arizona Administrative Code per A.R.S. §41-1001(c) and A.R.S. §41-1012.

With the support of the Library Board and the assistance of the Secretary of State, this work has been completed and is included in the Appendix.

STATE PUBLICATIONS

3. Board reconfirms importance of inclusion of the Library and Archives in list of recipients for all state publications; for example, the Governor, the Speaker, the President, and Director of Library and Archives. (A.R.S. §41-1335, subsection B, A.R.S. §41-1338, paragraph 2.)

With the support of the Library Board and the legislation HB2187 sponsored by Representative Robson, which became Chapter 151, Laws of 2005, these issues are addressed. A fee schedule, per the legislation is under Action Items for the Board's adoption..

We have established a special e-mail address to facilitate sending electronic copies of publications to us: reports@lib.az.us.

ARIZONA HISTORIC RECORDS ADVISORY BOARD

4. Board supports an extension of the 2003 pilot for local records preservation and access program sub-grants and encourages securing additional federal matching funds from the National Historical Publications and Records Commission. (36 CFR 1206, A.R.S. §41-1355.)

We are proceeding with your support on our request for greater assistance from the National Historical Publications and Records Commission (NHPRC). Our initial application has been accepted, and we have answered additional NHPRC questions.

RECORDS RECOVERY

5. Board asks the Attorney General to conduct a national legal analysis review of the various approaches to safeguarding states' official records and prohibiting the commercial sale of records. The Board requests the Attorney General to suggest appropriate legislative solutions for January 2005 Board and legislative consideration.

HB 2724 was introduced to address this issue. We are grateful to Representative Prezelski for his interest and assistance. The Attorney General's staff worked closely with David Goss to draft the bill language. However, several sets of concerns were not fully met and the legislation was held.

CONFIDENTIALITY

6. Board directs Library and Archives to review confidentiality laws in other states and make legislative recommendations to the Board for consideration.

Note: Many other states have released certain otherwise confidential records after specific time period for research.

We have opened discussion on this issue with the Attorney General. Several members of the Legislature are also interested in this concern.

CENTENNIAL

7. The Board endorses the development of legislation to revise the Arizona Historical Advisory Council (AHAC) to reflect current practices and legislative intent, and to provide Centennial coordination and planning A.R.S. §41-861 and A.R.S. §41-1352 with the understanding that:
 - AHAC shall assist in the coordination for the Centennial between public and private entities.
 - AHAC shall serve as the central State agency coordinating council for the Centennial.
 - AHAC, through the Library and Archives, can receive and disburse funds.

Chapter One, Laws 2005, established the Centennial planning responsibility as the Library Boards' 2005 motion had detailed. See Centennial Update – Report of Arizona Historical Advisory Commission.

8. February 8, 2005, the Library Board recommended the Polly Rosenbaum Archives and History Building receive an appropriation.

The Board reconfirms the importance of protecting and preserving the official records of the governmental units of this state. These records are essential and legal records that protect individual rights and entitlements, documents the actions of government, provide government accountability and ensure the capacity for the State's legal defense.

Funding will ensure preservation of the State's history and Arizona's legacy owed to future generations.

The Board supports \$35.7M for the construction of the Polly Rosenbaum Archives and History Building.

The FY2006 Budget contained the appropriation of \$30 million over 2 years for this building. Legislative Committees are currently discussing this topic.

In summary, in 1997 when I arrived the Library and Archives lacked proper facilities and a sufficient number of staff. These issues remain among the most serious problems facing the agency

Currently, with the extreme shortage of staff, we have fewer staff now than in 1997 (Library and Archives lost 15 positions in the hard fiscal times of 2002). Library and Archives is forced to hire temporary service staff and consultants to complete normal activities, such as exhibit planning and records warehouse work.

In addition to the shortage of staff, Library and Archives faces increasing inability to recruit and retain qualified staff because Library and Archives salary levels range between 13 and 69% below market value. Library and Archives struggles on a daily basis to manage two off site storage facilities because of lack of collections space.

Library and Archives is forced to limit school and other tours of the State Capitol because of staffing shortages and collections overcrowding. Artifacts are stored in prime exhibit space, thus limiting the areas available for tours and education through exhibits.

Since the 2002-2003 closing of the Law Library and the return of the legal materials to the 1938 addition, the overcrowding of the library collections has made public service and care of the collections difficult.

The unavailability of the proposed Polly Rosenbaum Archives and History Building has profound ramifications for the work of all of Arizona's governmental units, including Library and Archives.

As noted above, current Library and Archives facilities are dangerously overcrowded and two Library and Archives offsite storage facilities now cost nearly \$250,000 annually. In addition, an estimated additional \$1 to 1.5 million is spent unnecessarily by State agencies for records storage because Library and Archives cannot accept the records needing transfer.

Every year the Polly Rosenbaum Archives and History Building is delayed costs Arizona over a million dollars in expensive and inadequate commercial rental facilities. In addition, Arizona remains without access to the badly needed treatment and conservation facilities of the proposed building.

The modest budget request prepared for Board adoption does not address these serious concerns. The budget request only contains real and actual calculated inflation cost increases. We continue to hope for the Polly Rosenbaum Archives and History Building.

Respectfully submitted,

GladysAnn Wells
Director and State Librarian

GladysAnn Wells Received Governor's Recognition



At the Governor's Cabinet Meeting on January 4, 2005, **Governor Janet Napolitano** presented GladysAnn Wells with a commendation recognizing her service to the state. The text of that commendation reads:

GladysAnn Wells is the Director of the Arizona State Library, Archives, and Public Records. The last several years have been a period of major growth and revitalization in the Agency. Instilled with a new sense of energy and vision from the Director, the Library and Archives is pursuing innovative approaches to meeting its broad range of responsibilities. It has enhanced services to the Legislature and initiated collaborative projects involving the library, archival, and museum communities.

GladysAnn is a nationally recognized expert presenter at workshops and conferences across the country and the state and is the President of the Chief Officers of State Library Agencies. She plays a major role in planning and implementing statehood celebrations every year and is also playing a major role in coordinating activities and planning for Arizona's Centennial in 2012. She serves on a number of state and national committees in her field but is never too busy to assist the citizens of Arizona and government offices. GladysAnn has raised over \$24 million of external funding to support Arizona public libraries and cultural institutions since her appointment in 1997.