

Library, Archives and Public Records -- Performance Measures -- 2005 Annual Report Summary

ACCESS ACTIVITIES	FY2004 Actual	FY2005 Actual	CY2003 Actual	CY2004 Actual
Materials Loaned	835,242	970,398	820,295	833,944
Records Retrieved	64,216	186,392	65,992	84,037
Consultations	162,221	165,357	158,853	163,212
Questions Answered	13,085	11,024	5,581	12,112
Contacts/In-State	3,144,181	283,725	3,037,580	411,513
Contacts/Out-of-State	87,002	93,209	91,365	92,093
On-Line Database Searches	893,464	1,846,520	1,071,578	1,188,090
Patrons Registered	1,987	1,857	5,467	1,868
Programs/Activities	2,187	1,419	1,617	795
Program Attendees	96,307	70,964	101,337	54,022
Tours	1,205	1,348	264	1,318
Tour Participants/Visitation	40,993	45,910	33,846	43,766
Facility Use	37	255	9	33
Facility Use Participants	1,914	2,040	351	1,650
Web Site Visits	8,977,770	6,708,953	5,571,801	8,531,241
SIRSI Usage	529,219	481,272	621,988	462,885
E-mail Delivered	5,879,051	5,357,084	5,774,848	5,331,333
Newsline Calls	13,903	18,716	6,263	15,376
Total	20,743,984	16,246,443	16,977,023	17,229,288
PRESERVATION ACTIVITIES	FY2004 Actual	FY2005 Actual	CY2003 Actual	CY2004 Actual
Materials Acquired/Received	97,824	78,046	49,903	88,955
Materials Withdrawn/Removed	62,030	119,337	25,447	50,453
Materials Preserved/Treated	1,909,825	1,551,268	2,162,769	1,426,378
Materials Digitized	206,759	486,503	439,351	240,051
Titles Cataloged/Described	104,502	75,256	110,722	104,557
Reproductions	65,918,897	67,806,213	64,931,438	68,373,242
Total	68,299,837	69,919,240	67,719,890	70,283,636
COLLABORATION ACTIVITIES	FY2004 Actual	FY2005 Actual	CY2003 Actual	CY2004 Actual
Institutions	4,393	5,416	3,805	6,453
Programs / Activities	691	865	526	814
Program Attendees	125,758	156,738	34,071	127,528
Boards and Commissions	80	265	166	273
Volunteer Hours	28,981	24,807	30,815	25,761
Total	159,903	188,091	69,383	160,829
LEG SERVICE ACTIVITIES	FY2004 Actual	FY2005 Actual	CY2003 Actual	CY2004 Actual
Materials Loaned	95	81	120	83
Legislative Contacts	9,331	7,992	10,343	9,900
Questions Answered	614	858	205	792
Tour Attendees	7,743	8,652	864	7,236
Equipment Loans	55	36	49	49
Facilities Use	13	14	15	15
Facilities Use Participants	466	427	0	548
In-Service Training Sessions	15	12	0	15
In-Service Training Attendees	40	72	42	40
Boxed Records in Storage	1,825	2,092	1,795	21,282
Library Board Attendees	80	45	80	45
Total	20,277	20,281	13,563	42,326
GRAND TOTAL	89,224,001	86,374,055	84,779,858	87,716,078

Notes:

- [1] Declaration of Independence generated exceptionally high numbers in FY2004, CY2004.
- [2] Staff work on building specifications reduced time to generate new web content.
- [3] Email continues to drop as public libraries that have used our system now have their own email system.

Library, Archives and Public Records – Performance Measures – Calendar Year 2004

Access

ACTIVITIES
Materials Loaned
Materials Retrieved
Questions Answered
Consultations
Other Contacts/In-State
Other Contacts/Out-of State
Online Database Searches
Patrons Registered
Programs/Activities
Program Attendees
Tours
Tour Participants/Visitation
Facility Use
Facility Use Participants
Web Site Requests
SIRSI Usage
E-mailed Delivered
Newsline Calls
Total

D.O.	Archives	BTBL	LDD	Museum	Records	Research	
	31	441,817	388,147	404		3,545	
	28,323			3,301	26,054	26,359	
11,427	21,944	79,348	11,474	8,817	9,348	20,854	
283	222	5	10,364	77	1,154	7	
7,516	13,864	83,247	56,202	246,354	3,072	1,258	
81,164	2,625	376	5,102	99	860	1,867	
		0	1,158,763		0	29,327	
	98	1,770			0	0	
116	17	68	475	18	76	25	
2,562	485	5,642	43,124	566	1,253	390	
25	31	63	3	1,124	24	48	
	3,882	133	42	39,419	54	236	
				25	8	0	
254				1,304	92	0	
8,531,241							
462,885							
5,331,333							
		15,376					
Total	14,428,806	71,522	627,845	1,673,696	301,508	41,995	68,939

Total 2003	Total 2004
820,295	833,944
65,992	84,037
158,853	163,212
5,581	12,112
3,037,580	411,513
91,365	92,093
1,071,578	1,188,090
5,467	1,868
1,617	795
101,337	54,022
264	1,318
33,846	43,766
9	33
351	1,650
5,571,801	8,531,241
621,988	462,885
5,774,848	5,331,333
6,263	15,376
16,977,023	17,229,288

Preservation

ACTIVITIES
Materials Acquired
Materials Withdrawn/Removed
Materials Preserved
Materials Digitized
Titles Cataloged/Described
Reproductions
Total

D.O.	Archives	BTBL	LDD	Museum	Records	Research
	621	22,104		17	35,323	30,890
	0	19,440		0	27,468	3,545
	369,827	17,519		322	984,029	54,681
	3,489	0		0	236,562	0
	32,165	2,631		54	28,318	41,389
	65,069	33,309		0	68,274,864	0
Total	471,171	95,003		393	69,586,564	130,505

Total 2002	Total 2003
49,903	88,955
25,447	50,453
2,162,769	1,426,378
439,351	240,051
110,722	104,557
64,931,438	68,373,242
67,719,890	70,283,636

Collaboration

ACTIVITIES
Institutions
Programs / Activities
Program Attendees
Board and Commission Attendees
Volunteer Hours
Total

D.O.	Archives	BTBL	LDD	Museum	Records	Research
189	35	131	5,933	58		107
39	11	118	541	27	61	17
13,794	1,690	1,006	79,388	30,382	637	631
168			105			
	878	22,196	0	445		2,242
Total	14,190	2,614	85,967	30,912	698	2,997

Total 2002	Total 2003
3,805	6,453
526	814
34,071	127,528
166	273
30,815	25,761
69,383	160,829

Services to the Legislature

ACTIVITIES
Materials Loaned
Legislative Contacts
Questions Answered
Tour Attendees
Equipment Loans
Facility Use
Facility Use Participants
In-Service Training Sessions
In-Service Training Attendees
Boxed Records in Storage
Library Board Attendees
Total

D.O.	Archives	BTBL	LDD	Museum	Records	Research
				0		83
2,663	43			5,704	17	1,473
111	111			244	0	326
	15			7,209		12
	0			49		
0	0			15		
0	0			548		
	0			0		15
	0			0		40
	218				21,064	
45						
Total	2,819	2,708		13,769	21,081	1,949

Total 2002	Total 2003
120	83
10,343	9,900
205	792
864	7,236
49	49
15	15
0	548
0	15
42	40
1,795	21,282
80	45
13,563	42,326

Grand Total

14,445,815	548,014	746,299	1,759,663	346,582	69,650,338	204,390
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84,779,858	87,716,078
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Director's Office – Performance Measures – Calendar Year 2004

	FY 2004						FY 2005						CY2004
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	TOTAL
ACCESS ACTIVITIES													
Materials Loaned													
Materials Retrieved													
Questions Answered	952	799	986	1,015	834	888	1,018	1,093	1,060	969	915	898	11,427
Consultations	0	46	80	14	54	5	12	2	8	12	10	40	283
Other Contacts/In-State	625	823	304	597	588	305	584	742	967	928	503	550	7,516
Other Contacts/Out-of State	619	289	472	429	76	485	441	993	610	75,588	594	568	81,164
Online Database Searches													
Patrons Registered													
Programs/Activities	7	12	14	13	12	10	12	6	6	8	8	8	116
Program Attendees	85	180	170	0	140	147	338	187	224	496	338	257	2,562
Tours	0	0	25	0	0	0	0	0	0	0	0	0	25
Tour Participants/Visitation													
Facility Use													
Facility Use Participants	0	19	35	192	8	0	0	0	0	0	0	0	254
Web Site Requests	761,977	770,990	643,003	848,977	755,866	846,989	632,896	743,291	696,359	644,829	625,379	560,685	8,531,241
SIRSI Usage	36,760	36,760	47,714	48,938	36,973	40,279	37,527	38,931	35,117	35,580	32,741	35,565	462,885
E-mailed Delivered	464,297	365,456	324,565	405,540	417,942	446,400	512,849	498,263	483,129	472,984	465,926	473,982	5,331,333
Newsline Calls													
Total	1,265,322	1,175,374	1,017,368	1,305,715	1,212,493	1,335,508	1,185,677	1,283,508	1,217,480	1,231,394	1,126,414	1,072,553	14,428,806
PRESERVATION ACTIVITIES													
Materials Acquired													
Materials Withdrawn/Removed													
Materials Preserved													
Materials Digitized													
Titles Cataloged/Described													
Reproductions													
Total													
COLLABORATION ACTIVITIES													
Institutions	4	39	26	10	17	16	4	2	31	5	25	10	189
Programs / Activities	1	4	3	6	1	1	3	1	11	6	1	1	39
Program Attendees	8	0	95	13,045	35	45	215	50	79	72	125	25	13,794
Board and Commission Attendees	0	0	0	0	0	0	24	0	25	119	0	0	168
Volunteer Hours													
Total	13	43	124	13,061	53	62	246	53	146	202	151	36	14,190
LEG SERVICE ACTIVITIES													
Materials Loaned													
Legislative Contacts	355	533	220	132	112	105	242	199	125	140	325	175	2,663
Questions Answered	0	0	0	0	0	0	25	12	14	10	32	18	111
Tour Attendees													
Equipment Loans													
Facility Use	0	0	0	0	0	0	0	0	0	0	0	0	0
Facility Use Participants	0	0	0	0	0	0	0	0	0	0	0	0	0
In-Service Training Sessions													
In-Service Training Attendees													
Boxed Records in Storage													
Library Board Attendees	0	0	0	0	0	0	0	45	0	0	0	0	45
Total	355	533	220	132	112	105	267	256	139	150	357	193	2,819
Grand Total	1,265,690	1,175,950	1,017,712	1,318,908	1,212,605	1,335,675	1,186,190	1,283,817	1,217,765	1,231,746	1,126,922	1,072,782	14,445,815

Archives – Performance Measures – Calendar Year 2004

ACCESS ACTIVITIES	FY 2004						FY 2005						CY2004
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	TOTAL
Materials Loaned	5	5	3	2	2	2	6	0	0	1	3	2	31
Materials Retrieved	2,591	3,022	2,757	2,562	2,026	2,089	1,912	2,145	2,907	2,273	1,963	2,076	28,323
Questions Answered	1,896	1,855	1,823	1,810	1,734	1,792	2,077	1,848	1,766	1,834	1,738	1,771	21,944
Consultations	11	9	14	10	29	21	24	21	17	26	16	24	222
Other Contacts/In-State	1,006	823	1,143	3,413	872	732	736	652	643	1,743	1,532	569	13,864
Other Contacts/Out-of State	75	35	67	516	147	812	407	153	147	87	121	58	2,625
Online Database Searches													
Patrons Registered	4	3	53	5	1	0	10	2	2	5	7	6	98
Programs/Activities	1	1	0	1	3	3	0	0	1	2	4	1	17
Program Attendees	15	55	0	48	61	80	0	0	17	61	89	59	485
Tours	2	2	2	4	2	3	3	2	2	3	2	4	31
Tour Participants/Visitation	390	328	353	315	298	316	360	302	288	332	313	287	3,882
Facility Use	0	0	0	0	0	0	0	0	0	0	0	0	0
Facility Use Participants	0	0	0	0	0	0	0	0	0	0	0	0	0
Web Site Requests													
SIRSI Usage													
E-mailed Delivered													
Newsline Calls													
Total	5,996	6,138	6,215	8,686	5,175	5,850	5,535	5,125	5,790	6,367	5,788	4,857	71,522
PRESERVATION ACTIVITIES	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	TOTAL
Materials Acquired	60	29	15	23	109	56	94	52	137	7	5	35	621
Materials Withdrawn/Removed	0	0	0	0	0	0	0	0	0	0	0	0	0
Materials Preserved	41,300	23,750	34,681	44,400	27,415	30,525	28,773	32,142	33,500	18,277	34,224	20,840	369,827
Materials Digitized	272	290	220	393	420	222	328	425	110	262	107	440	3,489
Titles Cataloged/Described	1,967	3,458	2,118	4,802	2,257	2,120	3,670	2,538	1,018	1,424	2,730	4,063	32,165
Reproductions	5,423	5,012	5,127	6,015	5,423	5,123	5,295	4,931	5,127	5,234	5,139	7,220	65,069
Total	49,022	32,539	42,161	55,633	35,624	38,046	38,160	40,088	39,892	25,204	42,205	32,598	471,171
COLLABORATION ACTIVITIES	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	TOTAL
Institutions	1	4	5	6	0	0	3	3	2	5	3	3	35
Programs / Activities	0	2	5	1	0	0	1	0	1	1	0	0	11
Program Attendees	0	48	843	747	0	0	0	0	28	24	0	0	1,690
Board and Commission Attendees													
Volunteer Hours	88	102	157	131	0	65	79	82	37	57	47	34	878
Total	89	156	1,010	885	0	65	83	85	68	87	50	37	2,614
LEG SERVICE ACTIVITIES	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	TOTAL
Materials Loaned	0	0	0	0	0	0	0	0	0	0	0	0	0
Legislative Contacts	7	0	2	2	2	5	6	5	2	8	3	1	43
Questions Answered	3	0	5	2	5	13	15	8	5	15	5	35	111
Tour Attendees	0	0	0	0	0	0	0	0	0	0	0	15	15
Equipment Loans	0	0	0	0	0	0	0	0	0	0	0	0	0
Facility Use	0	0	0	0	0	0	0	0	0	0	0	0	0
Facility Use Participants	0	0	0	0	0	0	0	0	0	0	0	0	0
In-Service Training Sessions	0	0	0	0	0	0	0	0	0	0	0	0	0
In-Service Training Attendees	0	0	0	0	0	0	0	0	0	0	0	0	0
Boxed Records in Storage	206	206	206	212	212	212	212	212	215	215	215	218	218
Library Board Attendees													
Total	216	206	213	216	219	230	233	225	222	238	223	269	2,708
Grand Total	55,323	39,039	49,599	65,419	41,017	44,190	44,011	45,523	45,972	31,896	48,265	37,761	548,014

Braille and Talking Book Library – Performance Measures – Calendar Year 2004

	FY 2004						FY 2005						CY2004
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	TOTAL
ACCESS ACTIVITIES													
Materials Loaned	33,421	33,234	47,369	33,631	33,484	46,733	34,237	32,791	44,185	38,550	35,751	28,431	441,817
Materials Retrieved													
Questions Answered	6,521	6,500	6,930	6,984	6,007	6,665	6,625	7,493	6,416	7,411	5,444	6,352	79,348
Consultations	0	0	0	0	0	1	0	0	0	0	0	4	5
Other Contacts/In-State	2,494	10,176	4,549	2,875	11,121	4,785	2,641	2,444	10,761	17,963	10,348	3,090	83,247
Other Contacts/Out-of State	5	0	4	0	326	2	0	22	2	11	4	0	376
Online Database Searches	0	0	0	0	0	0	0	0	0	0	0	0	0
Patrons Registered	128	133	180	150	142	184	121	159	160	138	127	148	1,770
Programs/Activities	8	14	5	6	7	7	1	5	4	6	2	3	68
Program Attendees	1,182	290	333	65	1,208	728	22	270	378	1,012	97	57	5,642
Tours	1	5	10	3	2	7	4	7	7	4	3	10	63
Tour Participants/Visitation	1	8	25	24	15	9	7	7	11	9	4	13	133
Facility Use	0	0	0	0	0	0	0	0	0	0	0	0	0
Facility Use Participants	0	0	0	0	0	0	0	0	0	0	0	0	0
Web Site Requests													
SIRSI Usage													
E-mailed Delivered													
Newsline Calls	1,393	1,354	1,341	1,174	1,221	1,157	1,258	1,426	1,266	1,286	1,180	1,320	15,376
Total	45,154	51,714	60,746	44,912	53,533	60,278	44,916	44,624	63,190	66,390	52,960	39,428	627,845
PRESERVATION ACTIVITIES													
Materials Acquired	1,676	1,892	2,570	2,004	1,825	1,648	1,630	1,940	1,951	1,527	129	3,312	22,104
Materials Withdrawn/Removed	593	565	1,729	2,305	717	396	1,133	270	10,456	889	327	60	19,440
Materials Preserved	2,746	1,701	1,693	1,553	1,484	1,802	1,216	1,079	1,258	1,058	966	963	17,519
Materials Digitized													0
Titles Cataloged/Described	27	241	258	252	264	259	254	255	252	268	271	30	2,631
Reproductions	1,801	3,219	3,735	2,480	2,969	3,656	2,539	2,683	3,063	2,020	3,181	1,963	33,309
Total	6,843	7,618	9,985	8,594	7,259	7,761	6,772	6,227	16,980	5,762	4,874	6,328	95,003
COLLABORATION ACTIVITIES													
Institutions	10	9	9	9	9	9	11	10	11	10	24	10	131
Programs / Activities	10	9	9	9	9	9	11	10	11	10	11	10	118
Program Attendees	75	0	190	15	5	0	7	10	9	10	675	10	1,006
Board and Commission Attendees													
Volunteer Hours	1,859	2,173	1,897	1,948	1,975	1,822	1,570	1,547	2,007	1,848	1,907	1,644	22,196
Total	1,954	2,191	2,105	1,981	1,998	1,840	1,599	1,577	2,038	1,878	2,617	1,674	23,451
LEG SERVICE ACTIVITIES													
Materials Loaned													
Legislative Contacts													
Questions Answered													
Tour Attendees													
Equipment Loans													
Facility Use													
Facility Use Participants													
In-Service Training Sessions													
In-Service Training Attendees													
Boxed Records in Storage													
Library Board Attendees													
Total													
Grand Total	53,951	61,523	72,836	55,487	62,790	69,879	53,287	52,428	82,208	74,030	60,451	47,430	746,299

Library Development Division – Performance Measures – Calendar Year 2004

ACCESS ACTIVITIES	FY 2004						FY 2005						CY2004
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	TOTAL
Materials Loaned	4,308	6,815	95,271	7,926	2,659	79,687	4,168	2,415	84,304	6,914	6,914	86,766	388,147
Materials Retrieved													
Questions Answered	815	836	1,361	1,246	827	690	876	851	1,038	1,044	963	927	11,474
Consultations	461	1,953	2,202	790	587	541	301	264	492	456	1,653	664	10,364
Other Contacts/In-State	5,925	9,237	7,984	10,313	5,013	2,567	2,745	2,357	3,441	2,555	1,733	2,332	56,202
Other Contacts/Out-of State	750	875	267	523	134	463	290	351	377	347	405	320	5,102
Online Database Searches	64,964	87,196	103,718	95,951	85,957	77,874	62,470	64,599	103,393	100,104	213,674	98,863	1,158,763
Patrons Registered													
Programs/Activities	2	8	30	0	315	14	0	2	2	6	95	1	475
Program Attendees	16	7	96	0	0	225	0	120	42	98	42,470	50	43,124
Tours	0	0	3	0	0	0	0	0	0	0	0	0	3
Tour Participants/Visitation	9	1	9	2	6	0	0	0	0	7	2	6	42
Facility Use	0	0	0	0	0	0	0	0	0	0	0	0	0
Facility Use Participants	0	0	0	0	0	0	0	0	0	0	0	0	0
Web Site Requests													
SIRSI Usage													
E-mailed Delivered													
Newsline Calls													
Total	77,250	106,928	210,941	116,751	95,498	162,061	70,850	70,959	193,089	111,531	267,909	189,929	1,673,696
PRESERVATION ACTIVITIES	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	TOTAL
Materials Acquired													
Materials Withdrawn/Removed													
Materials Preserved													
Materials Digitized													
Titles Cataloged/Described													
Reproductions													
Total													
COLLABORATION ACTIVITIES	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	TOTAL
Institutions	369	420	554	581	530	149	406	578	750	701	611	284	5,933
Programs / Activities	10	6	12	14	415	15	12	16	18	10	6	7	541
Program Attendees	255	67	365	526	75,256	606	322	522	909	220	175	165	79,388
Board and Commission Attendees	0	35	0	0	18	0	0	0	27	0	25	0	105
Volunteer Hours													
Total	634	528	931	1,121	76,219	770	740	1,116	1,704	931	817	456	85,967
LEG SERVICE ACTIVITIES	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	TOTAL
Materials Loaned													
Legislative Contacts													
Questions Answered													
Tour Attendees													
Equipment Loans													
Facility Use													
Facility Use Participants													
In-Service Training Sessions													
In-Service Training Attendees													
Boxed Records in Storage													
Library Board Attendees													
Total													
Grand Total	77,884	107,456	211,872	117,872	171,710	162,831	71,590	72,075	194,793	112,462	268,726	190,385	1,759,663

Records Management Division – Performance Measures – Calendar Year 2004

ACCESS ACTIVITIES	FY 2004						FY 2005						CY2004
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	TOTAL
Materials Loaned													
Materials Retrieved	2,623	1,678	2,377	2,276	2,169	1,537	2,176	2,772	2,412	2,115	1,907	2,012	26,054
Questions Answered	504	1,412	1,152	769	511	497	633	550	869	876	799	776	9,348
Consultations	84	237	154	77	40	57	23	28	35	31	184	204	1,154
Other Contacts/In-State	0	18	273	427	278	255	228	307	305	334	321	326	3,072
Other Contacts/Out-of State	0	7	88	114	156	67	166	112	52	52	15	31	860
Online Database Searches													
Patrons Registered	0	0	0	0	0	0	0	0	0	0	0	0	0
Programs/Activities	3	14	2	6	5	29	0	0	1	0	11	5	76
Program Attendees	48	270	32	81	88	576	0	0	25	0	103	30	1,253
Tours	0	0	2	4	3	0	4	1	7	1	2	0	24
Tour Participants/Visitation	0	0	10	23	3	0	4	0	12	0	2	0	54
Facility Use	0	3	5	0	0	0	0	0	0	0	0	0	8
Facility Use Participants	0	72	20	0	0	0	0	0	0	0	0	0	92
Web Site Requests													
SIRSI Usage													
E-mailed Delivered													
Newsline Calls													
Total	3,262	3,711	4,115	3,777	3,253	3,018	3,234	3,770	3,718	3,409	3,344	3,384	41,995
PRESERVATION ACTIVITIES													
Materials Acquired	3,721	3,279	3,628	4,216	3,461	2,598	1,687	3,324	2,618	1,846	2,506	2,439	35,323
Materials Withdrawn/Removed	6,726	2,786	22	15,763	750	1,343	34	36	0	0	0	8	27,468
Materials Preserved	41,137	47,067	98,951	0	76,737	211,734	165,823	198,126	51,224	57,769	18,478	16,983	984,029
Materials Digitized	26,883	8,176	46,991	1,264	1,100	17,734	62,354	0	22,000	42,448	0	7,612	236,562
Titles Cataloged/Described	36	45	3,451	6,997	1,073	3,820	3,002	1,809	1,936	1,571	71	4,507	28,318
Reproductions	5,230,000	4,353,064	6,617,200	6,168,600	6,385,000	5,818,000	5,225,600	7,135,400	5,278,800	5,607,600	5,081,400	5,374,200	68,274,864
Total	5,308,503	4,414,417	6,770,243	6,196,840	6,468,121	6,055,229	5,458,500	7,338,695	5,356,578	5,711,234	5,102,455	5,405,749	69,586,564
COLLABORATION ACTIVITIES													
Institutions													
Programs / Activities	0	0	5	6	5	2	12	12	7	4	4	4	61
Program Attendees	0	0	32	44	114	25	81	89	74	46	69	63	637
Board and Commission Attendees													
Volunteer Hours	0	0	0	0	0	0	0	0	0	0	0	0	0
Total	0	0	37	50	119	27	93	101	81	50	73	67	698
LEG SERVICE ACTIVITIES													
Materials Loaned													
Legislative Contacts	0	10	0	0	0	0	0	4	2	1	0	0	17
Questions Answered	0	0	0	0	0	0	0	0	0	0	0	0	0
Tour Attendees													
Equipment Loans													
Facility Use													
Facility Use Participants													
In-Service Training Sessions													
In-Service Training Attendees													
Boxed Records in Storage	1,585	1,649	1,649	1,669	1,745	1,745	1,747	1,829	1,845	1,852	1,859	1,890	21,064
Library Board Attendees													
Total	1,585	1,659	1,649	1,669	1,745	1,745	1,747	1,833	1,847	1,853	1,859	1,890	21,081
Grand Total	5,313,350	4,419,787	6,776,044	6,202,336	6,476,221	6,060,019	5,463,574	7,344,399	5,362,224	5,716,546	5,107,731	5,411,090	69,650,338

Law and Research Library – Performance Measures – Calendar Year 2004

ACCESS ACTIVITIES	FY 2004						FY 2005						CY2004
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	TOTAL
Materials Loaned	374	363	341	329	234	398	245	331	254	225	249	202	3,545
Materials Retrieved	2,328	2,968	2,607	2,483	2,032	2,559	2,673	1,962	1,830	1,695	1,696	1,526	26,359
Questions Answered	1,795	1,738	2,205	1,950	1,628	1,718	1,870	2,005	1,775	1,347	1,677	1,146	20,854
Consultations	1	0	1	3	1	0	0	0	1	0	0	0	7
Other Contacts/In-State	10	357	42	52	120	62	136	1	87	46	245	100	1,258
Other Contacts/Out-of State	115	0	70	235	0	220	230	85	35	877	0	0	1,867
Online Database Searches	1,448	1,365	1,264	1,264	1,132	983	984	4,441	4,339	4,070	4,942	3,095	29,327
Patrons Registered	0	0	0	0	0	0	0	0	0	0	0	0	0
Programs/Activities	10	3	3	0	0	3	2	0	0	1	3	0	25
Program Attendees	16	3	108	0	65	67	43	0	0	20	68	0	390
Tours	4	6	4	4	5	0	7	1	1	3	7	6	48
Tour Participants/Visitation	8	4	32	14	14	0	30	1	14	9	52	58	236
Facility Use	0	0	0	0	0	0	0	0	0	0	0	0	0
Facility Use Participants	0	0	0	0	0	0	0	0	0	0	0	0	0
Web Site Requests													
SIRSI Usage													
E-mailed Delivered													
Newsline Calls													
Total	3,781	3,839	4,070	3,851	3,199	3,451	6,220	8,827	8,336	8,293	8,939	6,133	68,939
PRESERVATION ACTIVITIES	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	TOTAL
Materials Acquired	2,403	2,158	2,914	2,209	2,540	2,875	3,026	2,682	2,461	3,276	2,660	1,686	30,890
Materials Withdrawn/Removed	71	72	0	19	5	2,721	3	282	76	165	49	82	3,545
Materials Preserved	114	55	14,257	219	91	19,464	1,036	7,730	4,048	4,693	2,933	41	54,681
Materials Digitized	0	0	0	0	0	0	0	0	0	0	0	0	0
Titles Cataloged/Described	3,393	3,541	3,813	3,669	3,436	3,614	1,696	3,782	4,443	3,773	2,533	3,696	41,389
Reproductions													
Total	5,981	5,826	20,984	6,116	6,072	28,674	5,761	14,476	11,028	11,907	8,175	5,505	130,505
COLLABORATION ACTIVITIES	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	TOTAL
Institutions	16	10	12	10	10	10	0	10	9	8	12	0	107
Programs / Activities	3	3	3	2	1	0	0	0	1	2	2	0	17
Program Attendees	59	55	215	78	104	0	0	0	52	46	22	0	631
Board and Commission Attendees													
Volunteer Hours	138	182	247	302	196	176	193	155	167	176	173	138	2,242
Total	216	250	477	392	311	186	193	165	229	232	209	138	2,997
LEG SERVICE ACTIVITIES	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	TOTAL
Materials Loaned	6	5	3	12	13	11	0	8	10	4	6	5	83
Legislative Contacts	224	194	155	84	143	95	86	103	88	93	90	118	1,473
Questions Answered	52	39	36	29	16	24	9	37	20	16	18	30	326
Tour Attendees	8	1	0	2	0	0	0	0	0	0	1	0	12
Equipment Loans													
Facility Use													
Facility Use Participants													
In-Service Training Sessions	10	3	0	0	0	0	0	0	1	0	0	1	15
In-Service Training Attendees	25	3	0	0	0	0	0	0	10	0	0	2	40
Boxed Records in Storage													
Library Board Attendees													
Total	325	245	194	127	172	130	95	148	129	113	115	156	1,949
Grand Total	10,303	10,160	25,725	10,486	18,754	32,441	12,269	23,616	19,722	20,545	17,438	11,932	204,390

Library, Archives and Public Records – Performance Measures – Calendar Year 2004

1. Totals for CY2003 transferred from previous year's report. It does not add up from the numbers in the columns above due to changes in categorization

**Library, Archives and Public Records
Performance Measures FY2005**

ACCESS
Materials Loaned
Materials Retrieved
Questions Answered
Consultations
Other Contacts/In-State
Other Contacts/Out-of State
Online Database Searches
Patrons Registered
Programs/Activities
Program Attendees
Tours
Tour Participants/Visitation
Facility Use
Facility Use Participants
Web Site Requests
SIRSI Usage
E-mailed Delivered
Newsline Calls
Total

Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
38,665	35,579	128,762	45,728	42,954	115,461	42,035	77,023	191,085	87,160	39,319	126,627
7,030	6,909	7,602	6,466	5,998	6,538	8,090	7,889	9,189	6,049	6,549	108,083
13,629	14,580	13,721	14,202	12,234	12,181	13,677	14,613	16,406	13,847	13,373	12,894
368	322	559	531	1,867	946	993	1,045	1,996	947	781	669
7,079	6,516	16,348	83,626	90,405	6,983	7,690	18,801	12,651	9,842	14,943	8,841
1,537	1,733	1,242	76,984	1,140	989	1,014	1,137	3,481	1,692	1,221	1,039
63,454	69,040	107,732	104,174	218,616	101,958	112,930	235,856	284,425	276,565	117,933	153,837
131	161	162	143	134	154	187	158	186	141	145	155
15	13	15	27	126	22	33	25	55	47	605	436
403	577	716	1,782	43,241	639	1,001	5,935	1,962	12,865	1,053	790
65	46	55	68	69	77	150	188	227	180	150	73
2,538	2,051	2,499	2,998	2,876	3,147	3,690	6,016	7,386	5,492	4,481	2,736
1	0	0	1	1	2	5	34	7	116	30	58
40	0	0	3	17	27	473	721	243	0	199	317
632,896	743,291	696,359	644,829	625,379	560,685	280,120	501,000	335,263	385,096	555,792	748,243
37,527	38,931	35,117	35,580	32,741	35,565	57,654	37,325	43,762	36,780	44,952	45,338
512,849	498,263	483,129	472,984	465,926	473,982	425,908	397,896	409,786	418,903	387,675	409,783
1,258	1,426	1,266	1,286	1,180	1,320	1,675	1,545	1,822	1,775	2,177	1,986
1,319,485	1,419,438	1,495,284	1,491,412	1,544,904	1,320,676	957,325	1,307,207	1,319,932	1,257,497	1,191,378	1,621,905

2004 Actual	2005 Actual
835,242	970,398
64,216	186,392
162,221	165,357
13,085	11,024
3,144,181	283,725
87,002	93,209
893,464	1,846,520
1,987	1,857
2,187	1,419
96,307	70,964
1,205	1,348
40,993	45,910
37	255
1,914	2,040
8,977,770	6,708,953
529,219	481,272
5,879,051	5,357,084
13,903	18,716
20,743,984	16,246,443

PRESERVATION ACTIVITIES
Materials Acquired/Received
Materials Withdrawn/Removed
Materials Preserved/Treated
Materials Digitized
Materials Cataloged/Described
Reproductions
Total

Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
6,437	8,402	7,682	5,353	5,484	8,278	7,095	5,785	6,828	5,150	5,414	6,140
1,170	308	10,461	901	333	71	927	2,171	309	2,619	240	99,827
196,850	231,414	86,223	77,232	56,563	46,340	191,811	107,795	50,415	224,741	147,018	134,866
62,682	425	22,110	42,710	107	8,052	362	124	125	248,119	64,077	37,610
8,622	5,442	3,343	3,341	3,572	9,138	7,825	7,038	6,589	6,444	7,832	6,070
5,233,434	7,143,014	5,286,990	5,614,854	5,089,720	5,383,383	6,561,679	3,644,688	4,707,066	5,624,757	6,344,586	7,172,042
5,509,195	7,389,005	5,416,809	5,744,391	5,155,779	5,455,262	6,769,699	3,767,601	4,771,332	6,111,830	6,569,167	7,456,555

2004 Actual	2005 Actual
97,824	78,046
62,030	119,337
1,909,825	1,551,268
206,759	486,503
104,502	75,256
65,918,897	67,806,213
68,299,837	69,919,240

COLLABORATION ACTIVITIES
Institutions
Programs / Activities
Program Attendees
Board and Commission Attendees
Volunteer Hours
Total

Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
425	600	794	723	685	319	321	467	678	171	180	53
39	40	48	33	30	32	31	39	51	427	58	37
625	751	1,099	372	1,086	319	449	590	2,677	146,866	1,274	630
24	0	52	119	25	0	0	21	0	0	0	24
1,861	1,786	2,260	2,145	2,121	1,864	2,131	2,125	2,371	2,166	2,098	1,879
2,974	3,177	4,253	3,392	3,947	2,534	2,932	3,242	5,777	149,630	3,610	2,623

2004 Actual	2005 Actual
4,393	5,416
691	865
125,758	156,738
80	265
28,981	24,807
159,903	188,091

LEG SERVICE ACTIVITIES
Materials Loaned
Legislative Contacts
Questions Answered
Tour Attendees
Equipment Loans
Facility Use
Facility Use Participants
In-Service Training Sessions
In-Service Training Attendees
Boxed Records in Storage
Library Board Attendees
Total

Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
0	29	1	3	5	17	10	8	5	3	0	0
334	305	207	188	520	354	1,147	1,195	1,520	1,288	665	269
52	67	53	42	51	74	112	85	106	93	57	66
0	1	49	95	176	144	2,117	1,708	1,772	1,451	1,139	0
0	1	4	0	0	0	7	10	6	5	2	1
0	0	0	0	2	1	2	5	0	3	1	0
0	0	0	0	70	30	65	205	0	42	15	0
0	0	0	0	0	0	10	0	0	0	0	2
0	0	0	0	0	0	52	0	0	0	0	20
1,959	2,041	2,060	2,067	2,074	2,108	2,119	2,119	2,119	2,123	2,123	2,125
0	45	0	0	0	0	0	0	0	0	0	0
2,345	2,489	2,374	2,395	2,898	2,728	5,641	5,335	5,528	5,008	4,002	2,483

2004 Actual	2005 Actual
95	81
9,331	7,992
614	858
7,743	8,652
55	36
13	14
466	427
15	12
40	72
1,825	2,092
80	45
20,277	20,281

GRAND TOTAL

6,833,999	8,814,109	6,918,720	7,241,590	6,707,528	6,781,200	7,735,597	5,083,385	6,102,568	7,523,965	7,768,156	9,083,566
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89,224,001	86,374,055
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Notes:

[8] FY 2004 numbers high due to Declaration of Independence Exhibit. For comparison, FY2003 numbers for in-state contact were 232,502.

[27-29] Staff involvement with planning for Rosenbaum Archives Building reduced the amount of time available for routine processing activities.

(31) 2004 Actual corrected in this sheet.

FYE 2005 Performance Measures

Director's Office

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	2004 Actual	2005 Actual
ACCESS														
Materials Loaned														
Materials Retrieved														
Questions Answered	1,018	1,093	1,060	969	915	898	958	900	1,027	945	1,009	995	11,626	11,787
Consultations	12	2	8	12	10	40	11	32	35	15	30	20	206	227
Other Contacts/In-State	584	742	967	928	503	550	584	1,002	678	759	787	660	4,653	8,744
Other Contacts/Out-of State	441	993	610	75,588	594	568	575	550	2,720	530	649	410	76,133	84,228
On-Line Database Searches	0	0	0	0	0	0	0	0	0	0	0	0		
Patrons Registered	0	0	0	0	0	0	0	0	0	0	0	0		
Programs/Activities	12	6	6	8	8	8	7	7	6	11	575	417	110	1,071
Program Attendees	338	187	224	496	338	257	337	314	290	8,910	0	0	1,547	11,691
Tours	0	0	0	0	0	0	0	0	0	0	0	0	28	0
Tour Participants/Visitation	0	0	0	0	0	0	0	0	0	0	0	0	3	0
Facility Use	0	0	0	0	0	0	0	25	0	116	12	45	0	198
Facility Use Participants	0	0	0	0	0	0	0	0	0	0	0	0	254	0
Web Site Requests	632,896	743,291	696,359	644,829	625,379	560,685	280,120	501,000	335,263	385,096	555,792	748,243	8,977,770	6,708,953
SIRSI Usage	37,527	38,931	35,117	35,580	32,741	35,565	57,654	37,325	43,762	36,780	44,952	45,338	529,219	481,272
E-mailed Delivered	512,849	498,263	483,129	472,984	465,926	473,982	425,908	397,896	409,786	418,903	387,675	409,783	5,879,051	5,357,084
Newsline Calls														
Total	1,185,677	1,283,508	1,217,480	1,231,394	1,126,414	1,072,553	766,154	939,051	793,567	852,065	991,481	1,205,911	15,480,600	12,665,255
PRESERVATION ACTIVITIES														
Materials Acquired														
Materials Withdrawn/Removed														
Materials Preserved/Treated														
Materials Digitized														
Materials Cataloged/Described														
Reproductions														
Total														
COLLABORATION ACTIVITIES														
Institutions	4	2	31	5	25	10	1	88	37	21	42	8	217	274
Programs / Activities	3	1	11	6	1	1	0	5	5	4	5	1	21	43
Program Attendees	215	50	79	72	125	25	25	95	290	8,645	315	150	13,425	10,086
Boards and Commissions	24	0	25	119	0	0	0	0	0	0	0	0	1	168
Volunteer Hours	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Total	246	53	146	202	151	36	26	188	332	8,670	362	159	13,664	10,571
LEG SERVICE ACTIVITIES														
Materials Loaned														
Legislative Contacts	242	199	125	140	325	175	217	241	202	261	239	142	2,061	2,508
Questions Answered	25	12	14	10	32	18	22	23	23	36	17	14	0	246
Tour Attendees														
Equipment Loans														
Facilities Use Permits	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Facilities Use Attendees	0	0	0	0	0	0	0	0	0	0	0	0	0	0
In-Service Training Sessions														
In-Service Training Attendees														
Boxed Records in Storage														
Library Board Attendees	0	45	0	0	0	0	0	0	0	0	0	0	80	45
Total	267	256	139	150	357	193	239	264	225	297	256	156	2,141	2,799
GRAND TOTAL	1,186,190	1,283,817	1,217,765	1,231,746	1,126,922	1,072,782	766,419	939,503	794,124	861,032	992,099	1,206,226	15,496,405	12,678,625

FYE 2005 Performance Measures

Archives

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	2004 Actual	2005 Actual
ACCESS														
Materials Loaned	6	0	0	1	3	2	2	10	3	3	3	2	29	35
Materials Retrieved	1,912	2,145	2,907	2,273	1,963	2,076	2,314	2,169	2,196	2,133	2,184	2,186	34,917	26,458
Questions Answered	2,077	1,848	1,766	1,834	1,738	1,771	1,793	1,878	1,982	2,012	2,059	2,102	19,743	22,860
Consultations	24	21	17	26	16	24	17	25	33	34	32	35	263	304
Other Contacts/In-State	736	652	643	1,743	1,532	569	681	1,821	1,957	2,354	1,006	513	13,965	14,207
Other Contacts/Out-of State	407	153	147	87	121	58	123	87	153	175	251	349	2,181	2,111
On-Line Database Searches	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Patrons Registered	10	2	2	5	7	6	7	5	8	25	3	3	115	83
Programs/Activities	0	0	1	2	4	1	2	1	3	1	2	2	20	19
Program Attendees	0	0	17	61	89	59	174	57	64	23	64	71	567	679
Tours	3	2	2	3	2	4	1	3	2	4	2	1	27	29
Tour Participants/Visitation	360	302	288	332	313	287	325	362	327	310	226	206	3,927	3,638
Facility Use	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Facility Use Participants	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Web Site Requests														
SIRSI Usage														
E-mailed Delivered														
Newsline Calls														
Total	5,535	5,125	5,790	6,367	5,788	4,857	5,439	6,418	6,728	7,074	5,832	5,470	75,754	70,423
PRESERVATION ACTIVITIES														
Materials Acquired	94	52	137	7	5	35	19	92	36	18	21	49	619	563
Materials Withdrawn/Removed	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Materials Preserved/Treated	28,773	32,142	33,500	18,277	34,224	20,840	22,620	21,512	34,120	44,900	42,720	33,020	496,927	366,648
Materials Digitized	328	425	110	262	107	440	362	124	125	112	498	37	4,712	2,930
Materials Cataloged/Described	3,670	2,538	1,018	1,424	2,730	4,063	1,786	2,493	2,322	1,815	3,585	1,905	37,505	29,349
Reproductions	5,295	4,931	5,127	5,234	5,139	7,220	11,309	11,412	7,258	7,326	9,374	5,850	69,482	85,475
Total	38,160	40,088	39,892	25,204	42,205	32,598	36,096	35,633	43,861	54,171	56,198	40,861	609,245	484,402
COLLABORATION ACTIVITIES														
Institutions	3	3	2	5	3	3	3	9	9	10	16	0	35	66
Programs / Activities	1	0	1	1	0	0	1	0	5	1	2	0	12	12
Program Attendees	0	0	28	24	0	0	29	0	1,700	1,380	30	0	1,921	3,191
Boards and Commissions	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Volunteer Hours	79	82	37	57	47	34	73	45	69	61	47	47	1,039	678
Total	83	85	68	87	50	37	106	54	1,783	1,452	95	47	3,007	3,947
LEG SERVICE ACTIVITIES														
Materials Loaned	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Legislative Contacts	6	5	2	8	3	1	4	6	10	11	10	6	40	72
Questions Answered	15	8	5	15	5	35	10	4	23	15	15	10	49	160
Tour Attendees	0	0	0	0	0	15	0	0	0	0	21	0	0	36
Equipment Loans	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Facilities Use Permits	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Facilities Use Attendees	0	0	0	0	0	0	0	0	0	0	0	0	0	0
In-Service Training Sessions	0	0	0	0	0	0	0	0	0	0	0	0	0	0
In-Service Training Attendees	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Boxed Records in Storage	212	212	215	215	215	218	224	224	224	224	224	225	207	225
Library Board Attendees														
Total	233	225	222	238	223	269	238	234	257	250	270	241	296	493
GRAND TOTAL	44,011	45,523	45,972	31,896	48,265	37,761	41,878	42,338	52,629	62,947	62,395	46,619	688,302	559,265

Notes:

- Line 5: With the office of Vital Records putting their birth and death records on-line, our birth and death record pulls have dropped from approx. 600 a month to less than 150 a month.
- Line 28: Staff involvement with archives building planning and involvement in agency-wide committees dealing with large scale projects meant that staff was unable to do conservation work.
- Line 29: Archives relies heavily on trained volunteers to help with digitization. This year illness and long vacations meant that volunteers did not come in regularly to help with scanning.

FYE 2005 Performance Measures

Library Development Division

ACCESS	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	2004 Actual	2005 Actual
Materials Loaned	4,168	2,415	84,304	6,914	6,914	86,766	2,938	39,772	147,222	50,962	3,097	84,967	381,354	520,439
Materials Retrieved														
Questions Answered	876	851	1,038	1,044	963	927	905	1,061	1,440	1,225	1,041	566	10,400	11,937
Consultations	301	264	492	456	1,653	664	752	779	1,684	681	487	452	10,803	8,665
Other Contacts/In-State	2,745	2,357	3,441	2,555	1,733	2,332	4,120	5,488	6,414	3,712	1,939	2,438	94,425	39,274
Other Contacts/Out-of State	290	351	377	347	405	320	234	320	326	468	119	134	6,412	3,691
On-Line Database Searches	62,470	64,599	103,393	100,104	213,674	98,863	110,431	234,177	279,844	270,236	116,380	151,784	880,635	1,805,955
Patrons Registered														
Programs/Activities	0	2	2	6	95	1	5	0	7	8	7	8	1,857	141
Program Attendees	0	120	42	98	42,470	50	7	0	89	1,238	385	269	61,310	44,768
Tours	0	0	0	0	0	0	0	0	4	0	0	0	9	4
Tour Participants/Visitation	0	0	0	7	2	6	3	5	18	12	15	2	68	70
Facility Use	0	0	0	0	0	0	0	4	2	0	0	1	4	7
Facility Use Participants	0	0	0	0	0	0	0	31	20	0	0	5	24	56
Web Site Requests														
SIRSI Usage														
E-mailed Delivered														
Newsline Calls														
Total	70,850	70,959	193,089	111,531	267,909	189,929	119,395	281,637	437,070	328,542	123,470	240,626	1,447,301	2,435,007
PRESERVATION ACTIVITIES	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	2004 Actual	2005 Actual
Materials Acquired														
Materials Withdrawn/Removed														
Materials Preserved/Treated														
Materials Digitized														
Materials Cataloged/Described														
Reproductions														
Total	0	0	0	0	0	0	0	0	0	0	0	0		
COLLABORATION ACTIVITIES	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	2004 Actual	2005Actual
Institutions	406	578	750	701	611	284	299	348	607	113	97	24	3,852	4,818
Programs / Activities	12	16	18	10	6	7	8	10	7	385	8	8	501	495
Program Attendees	322	522	909	220	175	165	274	171	407	136,292	600	186	78,013	140,243
Boards and Commissions	0	0	27	0	25	0	0	21	0	0	0	24	0	97
Volunteer Hours														
Total	740	1,116	1,704	931	817	456	581	550	1,021	136,790	705	242	82,366	145,653
LEG SERVICE ACTIVITIES	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	2004 Actual	2005 Actual
Materials Loaned														
Legislative Contacts														
Questions Answered														
Tour Attendees														
Equipment Loans														
Facilities Use Permits														
Facilities Use Attendees														
In-Service Training Sessions														
In-Service Training Attendees														
Boxed Records in Storage														
Library Board Attendees														
Total	0	0	0	0	0	0	0	0	0	0	0	0	0	0
GRAND TOTAL	71,590	72,075	194,793	112,462	268,726	190,385	119,976	282,187	438,091	465,332	124,175	240,868	1,529,667	2,580,660

Notes:

(4) AZNET ILL is reported quarterly (Sep, Dec, Mar, Jun) and better reporting from ProQuest

FYE 2005 Performance Measures

Museum

ACCESS		Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	2004 Actual	2005 Actual
Materials Loaned		9	42	19	38	37	60	13	34	0	0	0	0	369	252
Materials Retrieved		269	30	453	383	432	924	610	77	50	607	1,071	405	986	5,311
Questions Answered		530	740	797	721	698	311	677	911	898	614	21	547	11,312	7,465
Consultations		8	7	6	6	4	10	9	5	4	4	3	1	49	67
Other Contacts/In-State	(8)	9	13	144	60,057	75,723	16	19	27	165	129	31	4	2,949,611	136,337
Other Contacts/Out of State		3	17	19	22	1	12	5	4	1	0	4	4	86	92
On-Line Database Searches															
Patrons Registered															
Programs/Activities		0	0	1	4	3	4	2	1	2	1	2	0	15	20
Program Attendees		0	0	30	95	76	186	36	45	35	32	32	0	24,869	567
Tours		47	35	38	57	55	57	132	165	203	164	131	59	1,041	1,143
Tour Participants/Visitation	(15)	2,137	1,741	2,174	2,641	2,503	2,783	3,300	5,602	6,989	5,061	4,154	2,498	36,694	41,583
Facility Use		1	0	0	1	1	2	5	5	5	0	0	0	25	20
Facility Use Participants	(17)	40	0	0	3	17	27	473	690	223	0	0	0	1,544	1,473
Web Site Requests															
SIRSI Usage															
E-mailed Delivered															
Newsline Calls															
Total		3,053	2,625	3,681	64,028	79,550	4,392	5,281	7,566	8,575	6,612	5,449	3,518	3,026,601	194,330
PRESERVATION ACTIVITIES		Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	2004 Actual	2005 Actual
Materials Acquired		0	3	0	0	0	0	0	0	15	0	0	0	26	18
Materials Withdrawn/Removed	(25)	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Materials Preserved/Treated	(26)	2	40	21	28	6	1	25	30	130	0	0	0	314	283
Materials Digitized	(27)														
Materials Cataloged/Described		0	3	7	0	0	0	0	0	15	511	0	0	4,839	536
Reproductions	(29)														
Total		2	46	28	28	6	1	25	30	160	511	0	0	5,179	819
COLLABORATION ACTIVITIES		Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	2004 Actual	2005Actual
Institutions		1	1	0	2	7	9	7	12	13	16	1	5	58	74
Programs / Activities		0	0	0	2	7	9	7	4	16	4	4	5	17	58
Program Attendees		0	0	0	0	26	41	65	171	0	475	127	17	30,643	922
Boards and Commissions															
Volunteer Hours		20	13	29	51	24	59	97	49	54	72	43	31	3,679	540
Total		21	14	29	55	64	118	176	236	83	567	175	58	34,397	1,594
LEG SERVICE ACTIVITIES		Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	2004 Actual	2005 Actual
Materials Loaned		0	0	0	0	0	0	3	0	0	1	0	0	6	4
Legislative Contacts	(43)	0	0	1	1	114	40	682	833	1,164	884	350	0	5,737	4,069
Questions Answered	(44)	3	6	21	9	9	11	22	32	40	19	14	0	228	186
Tour Attendees		0	0	35	86	124	96	2,090	1,698	1,763	1,451	1,118	0	7,731	8,461
Equipment Loans	(46)	0	1	4	0	0	0	7	10	6	5	2	1	55	36
Facilities Use Permits		0	0	0	0	2	1	2	5	0	3	1	0	13	14
Facilities Use Attendees		0	0	0	0	70	30	65	205	0	42	15	0	466	427
In-Service Training Sessions		0	0	0	0	0	0	0	0	0	0	0	0	0	0
In-Service Training Attendees		0	0	0	0	0	0	0	0	0	0	0	0	0	0
Boxed Records in Storage															
Library Board Attendees															
Total		3	7	61	96	319	178	2,871	2,783	2,973	2,405	1,500	1	14,236	13,197
GRAND TOTAL		3,079	2,692	3,799	64,207	79,939	4,689	8,353	10,615	11,791	10,095	7,124	3,577	3,080,413	209,940

Notes:

Line 8: Oct. Includes audience for radio interview

Line 17 AZ PTA Kids' Call gave presentations on AZ Bill for 417 participants in February in old Senate Chamber.

Line 15 & 46 : April attendance fell due to AIMS testing. Several schools cancelled their tours.

Line 15 & 46: May attendance reflects end of legislative session and only 3 weeks of school tours.

Lines 8 & 15: Fiscal 2005 should be compared with Fiscal 2003, not 2004 and the Declaration of Independence numbers

Lines 25-27 and 29: Numbers reflect Lisa's move and part time status. Also reflects time spent on Archives Building project plus not moving the collections this fiscal year.

Line 36: Decrease in numbers due to no longer reporting viewing of "On Victory's Watch." The show continues to be shown on city channels around the valley.

Lines 43 & 44: House and Senate returned to a "normal" work status and shorter session and so fewer notices were sent and fewer questions were asked.

